

HHAexchange+ Mobile Application

Boost Efficiency, Improve Communication,
and Empower Service Providers

With a workforce that conducts their jobs on-the-go, agencies need a direct line to their service providers. HHAexchange+ drives efficiencies for agency administrators and enables a better service provider experience.

Create Efficiencies & Manage Compliance

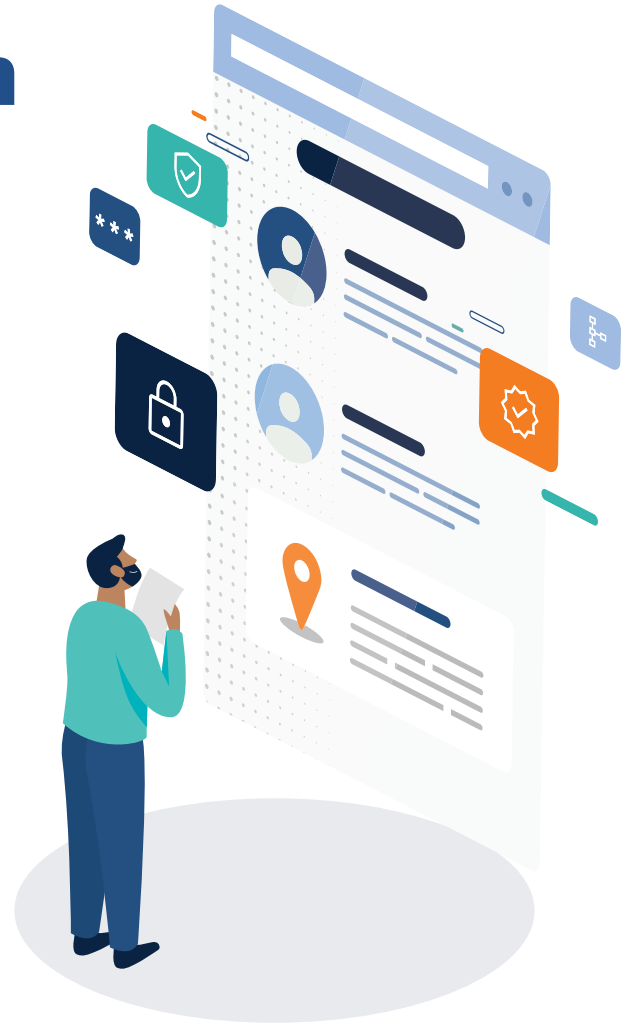
Simplify how service providers clock in and clock out to stay compliant with the 21st Century Cures Act. On average, service providers spend only 15 seconds clocking in and clocking out on a mobile application versus several minutes using traditional methods, such as telephone (landline) – and agencies spend less time reconciling mobile Electronic Visit Verification (EVV). **United HomeCare increased their EVV compliance from 24% to 87% one month from implementation, with 95% of the agency's service providers using the mobile application.**

Stay Connected with Service Providers On-the-Go*

With our Enterprise Solution, you can quickly fill open shifts with qualified service providers, message individual service providers, and communicate agency updates or new training requirements.

Enable Better Member Care

Easy-to-use technology helps your service providers focus on what matters most: providing exceptional care. The mobile application quickly displays member details and plan of care tasks to service providers, so they can improve the quality of visits and member care.



Between 75-80% of our service providers prefer using the mobile app. It's the easiest tool for EVV.

Dave Strohli
Administrator at Emerest Health



HHAExchange+ has been built with service providers in mind. We have created an experience that service providers love – while giving you a means to simplify EVV clock ins and clock outs, schedule and broadcast cases to service providers, and collect valuable data that impacts member outcomes.

The HHAExchange+ mobile application provides a simple, fast, and secure mobile experience for service providers. Plus, page-level help is just a click away, so service providers will feel supported when they need it the most.

Easy Set-Up

The mobile application is available for free through Apple's App Store and Google Play.

Real-Time, Two-Way Chat*

Communicate with service providers in real-time through the two-way chat.

Case Broadcasting*

Quickly fill shifts due to unexpected service provider absences.

Simplify the Service Provider Experience

Service providers can quickly clock in & clock out, view & manage their schedules, get directions, and complete Plan of Care tracking.

In-Application Language Support

The mobile application supports 20+ languages including Spanish, Vietnamese, and Portuguese.

One Interface for Service Providers & CDS Employees

Streamline your service providers' and CDS employees tech experience and seamlessly integrate with eLearning, compliance, and incentive solutions.

Offline Mobile Support

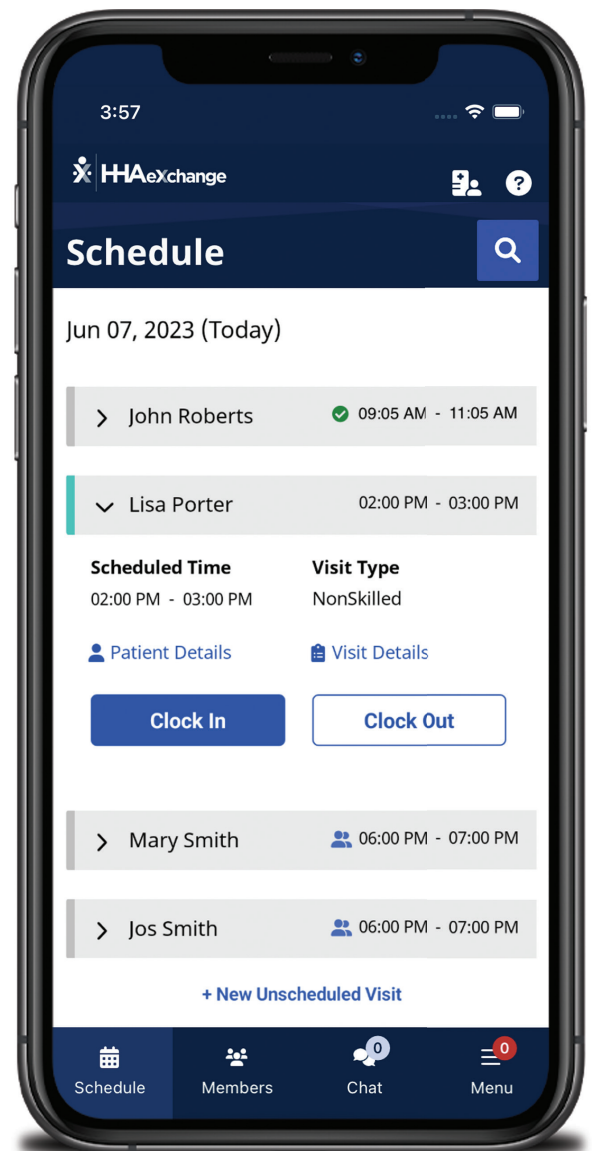
Service providers can conduct visits with or without internet connectivity.

Learn more at hhaexchange.com/info-hub/texas

The mobile app was very easy to navigate, and with a little training, our employees picked up on it right away.

Johannes Sanchez, MBA

Office Manager/Administrator at Silveroak Home Health Care Services



*Feature available for a fee